



Self Storage

CONDITIONS OF AGREEMENT

1: COMMENCEMENT :

1.1 This agreement will come into existence between FO and Storer when the agreement and all required documents have been received and signed by both the FO & Storer; and payment has been received by the FO for the storage costs. The Storage period will begin on the date agreed by Storer & FO as set out on the Agreement

2: STORAGE SERVICES TO THE STORER :

2.1 So long as all fees are paid up to date, Storer: (a) is licensed to store Goods in the Unit allocated to Storer by FO from time to time and only in that Unit; (b) is deemed to have knowledge of the Goods in the Unit; & (c) warrants that it is the owner of the Goods in the Unit and/or entitled at law to deal with them in accordance with all aspects of this Agreement as an agent for the owner.

2.2 FO: (a) does not have and will not be deemed to have knowledge of the Goods; (b) is not a bailee or a custodian nor a warehouseman of the Goods and Storer acknowledges that FO does not take possession of the Goods; & (c) does not grant any lease or tenancy of the Unit.

3: COST:

3.1 Storer must pay any Deposit(s) on signing this Agreement. The Deposit(s) (or the balance of it after any appropriate deductions for unpaid Fees, repairs, cleaning or other charges to put right any breach of this Agreement by Storer) will be refunded by cheque or electronic transfer within 21 days of termination of this Agreement.

3.2 Storer is responsible to pay: (a) the Storage Fee (being the amount set out in this agreement or as most recently notified to Storer by FO) payable in advance on the first day of each calendar month and it is Storer's responsibility to see that payment is made directly to FO on time & in full throughout the period of storage. FO normally bills for fees. Any Storage Fees paid by direct transfer will not be credited to Storer's account unless the Storer identifies the payment clearly & as directed by FO, FO shall have no liability to & shall be indemnified by Storer if FO takes steps to enforce the Agreement (including the sale of Goods) due to the Storer's failure to identify a payment. FO will not accept that payment has been made until it has received cleared funds and, if any payment is later dishonoured, may charge the Cheque Return Fee; (b) the Cleaning Fee or charges for repairs, to be invoiced at FO's discretion as per clause 6.4; (c) a Late Payment Fee applied on 10th of the month the payment is due, each time a payment is late; (d) any costs incurred by the FO in collecting late or unpaid Storage Fees, or in enforcing this Agreement in any way, including but not limited to postal, telephone, unit inventory, debt collection, personnel and/or default action costs & associated legal & professional fees; and (e) any government taxes or charges (including any value added tax) levied on any supplies made under this Agreement. Where Storer has more than one agreement with FO, all will form one account with FO, & FO may in its sole discretion elect to apply any payment made by or on behalf of Storer on this agreement against the oldest Debt due from Storer to FO on any agreement in the account. If Storer makes a part payment of any fees due to the FO & it is retained by the FO, this will not affect the ability to take any action

against Storer or to exercise any rights FO has under this agreement in respect of storage costs which remain outstanding from Storer. The time period from which FO may take action will start from the Due Date when the original storage costs were due and the Due Date will not be extended as a result of the Storer's part payment.

4: DEFAULT – RIGHT TO SELL OR DISPOSE OF GOODS:

4.1 FO takes the issue of prompt payment very seriously and has a right of lien; which is a right to seize & sell or otherwise dispose of some or all of the Storer's goods as security for the Storer's obligations to make payments under this agreement.

Regardless of Condition 11.1 or 11.2, if any sum owing to FO is not paid when due, Storer authorises FO without further notice to: (a) refuse Storer & its agents access to the Goods, the Unit & the Facility & overlock the Unit from 7th day of the month the payment is due, until the amount due & other fees related to it (Debt) have been paid in full; (b) enter the Unit & inspect &/or remove the Goods to another unit or site & to charge Storer for all reasonable costs of doing so on any number of occasions; and (c) apply the Deposit against the Debt &, if insufficient to clear it in full, hold onto and/or ultimately sell or dispose of some or all of the Goods in accordance with Condition 7. Storer acknowledges that (a) FO shall be entitled to continue to charge for storage from the date the Debt becomes due until payment is made in full or the Goods are sold or disposed of; (b) FO will sell the Goods as if FO was the owner and will pass all rights of ownership in the Goods to the buyer; and (c) if Storer does not pay fees on the Due Date, the value of any discounts and special offers (including periods of free storage) which Storer has received will be payable by Storer in full.

4.2 On expiry or termination of this Agreement, if Storer fails to remove all Goods from the Unit, FO is authorised to treat the Goods as abandoned and may sell or dispose of all Goods by any means in accordance with Conditions 4.3 to 4.5. Storer is liable for Storage Fees for the period from abandonment to the sale or disposal of the Goods together with any costs of disposal (Debt).

4.3 Before FO sells or disposes of the Goods, it will give Storer notice in writing or by email and/or Storer's social media details directing Storer to pay (if Storer is in default) or collect the Goods (if they are deemed abandoned). This notice will be sent by registered or recorded delivery to the postal address last notified by Storer to FO in writing or by email only if you have elected not to receive traditional mail. If no address within the UK has been provided, FO will use any land or email address, or social media details it holds for Storer and any ACP. If Storer fails to pay the Debt and/or collect the Goods (as appropriate) FO will access Storer's unit and begin the process to sell or dispose of the Goods. Storer consents to and authorises the sale or disposal of all Goods without further notice regardless of their nature, content or value. FO will sell the Goods for the best price reasonably available in the open market, taking into account the costs of sale. FO may also require payment of default action costs, including any costs associated with accessing the Unit and disposal or sale of the Goods, which shall be added to the Debt.

4.4 Sale proceeds will be applied first against the cost of removal and sale of Goods and second to pay the Debt. If sale proceeds do not discharge all of these costs and the Debt, Storer must pay FO the balance within 7 days of a written demand from FO. FO may take action to recover the balance and any legal and administration costs incurred in doing so. If sale proceeds exceed the amount due from Storer, FO will hold the balance for Storer but no interest will be payable on it.

4.5 If, in the opinion of FO and entirely at the discretion of FO, a defaulting Storer's Goods are either not saleable, fail to sell when offered for sale, or are not of sufficient value to warrant the expense of attempting to sell, Storer authorises FO to treat the Goods as abandoned and FO may dispose of all Goods by any means at Storer's cost. FO may dispose of Storer's Goods, at the discretion of the FO in the event that Goods are a) damaged due to fire, flood or other event that has rendered them, in the opinion of the FO, severely damaged, of no commercial

value, or dangerous to persons or property; Or b) Goods may contain personal data belonging to the Storer or others. FO does not need the prior approval of Storer to take this action but will send Notice to Storer within 7 days of assessing the goods.

4.6 Any items left unattended in common areas or outside the Storer's Unit at any time shall be treated as abandoned and may, at FO's discretion, be moved, sold or disposed of immediately with no liability to FO.

5: ACCESS:

5.1 Storer has the right to access the Unit during Access Hours as posted by FO and subject to the terms of this Agreement. FO will try to provide advance warning of changes to Access Hours by notice at the Facility but reserves the right to change Access Hours temporarily to other reasonable times without giving prior notice.

5.2 Only Storer or others authorised or accompanied by Storer (its Agents) may access the Unit. Storer is responsible for and liable to FO and other users of the Facility for its own actions and those of its Agents. FO may (but is not obliged to) require proof of identity from Storer or any other person at any time and, at FO's sole discretion, may refuse access to any person who is unable to produce satisfactory proof.

5.3 FO may refuse Storer access to the Unit and/or the Facility where moneys are owing by Storer to FO, whether or not a formal demand for payment has been made, or if FO considers the safety or security of any person, unit or goods on or at the Facility has been threatened or may be put at risk.

5.4 Storer should not leave a key with or permit access to the Unit to any person other than its own Agent who is responsible to Storer and subject to its control. If Storer does so, it does so at its own risk.

5.5 Storer authorises FO and its agents and contractors to enter the Unit in the following circumstances and to break the lock if reasonably necessary to gain entry: (a) on not less than 7 days' notice to inspect or carry out repairs or alterations to the Unit or any other part of the Facility; (b) without prior notice (but with notice as soon as practicable after the event) in the event of an emergency (including for repair or alteration) or to prevent injury or damage to persons or property, and in FO's duty to safeguard Goods belonging to the Storer; or if FO believes the Unit is being used to store prohibited goods or for a prohibited purpose; or if FO is obliged to do so by law, by the Police, Fire Services, Trading Standards, HM Revenue & Customs, competent authority or by a Court Order; or to relocate the Goods or exercise FO's lien or power of sale or disposal in accordance with this Agreement.

6: GENERAL CONDITIONS:

6.1 Storer will be solely responsible for providing a secure padlock, unless a key has been provided by the FO, for the Unit and ensuring it is locked so as to be secure from unauthorised entry at all times when the Storer is not in the Unit. FO will not be responsible for locking any unlocked Unit. Storer is not permitted to apply a padlock or other device to the Unit in FO's over-locking position and FO may have any such padlock or other device forcefully cut off at Storer's expense. Where applicable, Storer will secure the external gates and/or doors of the Facility.

6.2 Storer must not store (or allow any other person to store) any of the following in the Unit: (a) food or perishable goods unless securely packed so they are protected from and do not attract vermin; (b) any living creatures; (c) combustible or flammable substances such as gas, paint, petrol, oil, cleaning solvents or compressed gases; (d) firearms, explosives, weapons or ammunition; (e) chemicals, radioactive materials, biological agents; toxic waste, asbestos or other potentially hazardous substances; (f) any item that emits fumes, or odours; (g) any illegal item or substances or goods illegally obtained such as, but not limited to, illicit (counterfeit/smuggled) tobacco or alcohol and unlicensed or unsafe goods (such as toys, electrical goods, medicines, aerosols, cosmetics, fireworks); (h) goods which are environmentally harmful or that are a risk to the

property of any person; (i) currency, deeds and securities; (j) items where the value to the Storer cannot be assessed on a financial basis and (k) any goods which are contaminated by food or any other substance which may deteriorate, rot, become mouldy or attract vermin. Storer will be liable under Condition 7.4 for any breach of this Condition 6.2.

6.3 When storing lithium-ion batteries or any such Goods that contain such batteries including, but not limited to, laptops or tablets. Storer must not stack these items and they must be stored allowing air circulation; and Storer must not store more than ten (10) such items without FO's express permission.

6.4 Storer will use the Unit solely for the purpose of storage and shall not (or allow any other person to): (a) use the Unit as offices or living accommodation or as a home, business or mailing address; (b) use or do anything at the Facility or in the Unit which may be a nuisance to FO or any other person (including the escape of any substance or odour from or generation of noise or vibration which may be heard or felt outside the Unit); (c) use or do anything at the Facility or in the Unit which may invalidate or increase premiums under any insurance policies of FO or any other person; (d) paint or make alterations to or attach anything to the internal or external surfaces of the Unit; (e) connect or provide any utilities or services to the Unit unless authorised by FO; (f) cause damage to the Unit or any part of the Facility (which includes by removal, haulage or delivery contractors) or create any obstruction or leave items or refuse in any common space within the Facility, or (g) use battery or any other power to charge or power any electrical item unless it is free from visible defect or fault and Storer is present.

6.5 Storer must maintain the Unit by ensuring it is clean and in a state of good repair. In the event of uncleanliness of or damage to the Unit or Facility, FO will be entitled to retain the Deposit, charge a Cleaning Fee, and/or claim full reimbursement from the Storer of the reasonable costs of repairs, replacement, restoration, proper compensation or disposal of refuse.

6.6 Storer must (and ensure that its Agents) use reasonable care on site and have respect for the Facility and other unit users, inform FO of any damage or defect immediately it is discovered and comply with the reasonable directions of FO's employees, agents and contractors and any other regulations for the use, safety and security of the Facility as FO shall issue periodically. Pets must (at all times) be kept inside vehicles whilst at the Facility, and at no point be left to roam. Children must be supervised at all times whilst at the Facility.

6.7 This Agreement does not confer on Storer any right to exclusive possession of the Unit and FO reserves the right to relocate Storer to another Unit not smaller than the current Unit (a) by giving 14 day's notice during which the Storer can elect to terminate their agreement under Condition 11.1 or 11.2 or (b) on shorter notice if an incident occurs that requires the Unit or section where it is located to be closed or sealed off. In these circumstances, FO will pay Storer's reasonable costs of removal if approved in writing by FO in advance of removal. If Storer does not arrange removal by the date specified in FO's notice, then Storer authorises FO and its agents to enter Unit acting as Storer's agents and at Storer's risk (except for damage caused wilfully or negligently which is subject to the limitations in Condition 7.2) remove the goods. Following removal this agreement will be varied by substitution of the new Unit number but otherwise continues in full force and effect at the rate in force for the original Unit at the time of the removal.

6.8 Storer must ensure the Unit is suitable for the storage of the Goods intended to be stored in it and is strongly recommended to inspect the Unit before storing Goods and periodically during the storage period. FO makes no warranty or representation that any unit is suitable for any particular goods and accepts no liability in this regard.

6.9 FO may refuse to permit Storer to store any Goods or require Storer to collect any Goods if in FO's opinion storage of such Goods creates a risk to the safety of any person or property.

6.10 Storer must give Notice to the FO in writing of the change of address, phone numbers or email address or social media details of the Storer or the Alternate Contact Person ("ACP") within 48 hours of any change. Storer agrees FO is

entitled to discuss any default by the Storer with the ACP registered on the front of this Agreement.

7: RISK AND RESPONSIBILITY:

7.1 FO will not be liable for any loss or damages suffered by Storer resulting from an inability to access the Facility or the Unit, regardless of the cause.

7.2 The Goods are stored at the sole risk and responsibility of Storer who shall be responsible for and bear the risk of any and all theft, damage to, and deterioration of the Goods caused by any reason. FO excludes all liability in respect of (a) loss or damage to Storer's business, if any, including consequential loss, lost profits or business interruption; (b) loss of or damage to Goods or any claim for return of the Storage Fees except where this results from FO's negligence or breach of contract, in which case FO's liability will be limited to the sum of £100 in total. FO does not exclude liability for physical injury to or the death of any person and which is a direct result of negligence or wilful default on the part of FO, its agents and/or employees.

7.3 FO does not insure the Goods and it is a condition of this Agreement that the Goods remain adequately insured at all times for their Replacement Value (as set out on the cover sheet) while they are in storage. Storer warrants that such cover is in place, that it will not allow or cause such cover to lapse and that the aggregate value of Goods in the Unit from time to time will not exceed the Replacement Value. FO does not give any advice concerning insurance cover given by any policy and Storer must make its own judgement as to adequacy of cover even when facilitated by the FO. Inspection of any insurance documents provided by Storer to demonstrate cover does not mean FO has approved the cover or confirmed it is sufficient.

7.4 Storer will be liable for and compensate FO for the full amount of all claims, liabilities, demands, damages, costs and expenses (including any reasonably incurred legal and professional fees) incurred by FO or third parties (Liabilities) resulting from or incidental to (a) the use of the Unit (including but not limited to the ownership or storage of Goods in the Unit, the Goods themselves and/or accessing the Facility) or (b) breach of this Agreement by Storer or any of its Agents or (c) enforcement of any of the terms of this Agreement.

7.5 Storer acknowledges & agrees to comply with this Agreement & all relevant laws & regulations as are or may be applicable to the use of the Unit. This includes laws relating to the material which is stored & the manner in which it is stored. Liability for any & all breach of such laws rests absolutely with Storer, and includes any & all Liabilities resulting from such a breach.

7.6 If FO has reason to believe that Storer is not complying with all relevant laws FO may take any action it believes to be necessary, including but not limited to the action outlined in Conditions 5.5, 11.1 & 11.2, contacting, cooperating with and/or submitting Goods to the relevant authorities, and/or immediately disposing of or removing the Goods at Storer's expense. Storer agrees that FO may take such action at any time even though FO could have acted earlier.

7.7 In respect of circumstances outside FO's reasonable control, FO shall have no liability under or be considered to be in breach of this Agreement for any delay or failure in performance of its obligations under this Agreement or any resulting loss or damage to Goods. Such circumstances include any Act of God, riot, strike or lock-out, trade dispute or labour disturbance, accident, breakdown of plant or machinery, fire, flood, shortage of labour, materials or transport, electrical power failures, threat of or actual terrorism or environmental or health emergency or hazard, or entry into any unit including the Unit or the Facility by, or arrest or seizure or confiscation of Goods by, competent authorities. If this happens, FO will not be responsible for failing to allow access to the Goods, Unit and/or the Facility for so long as the circumstances continue. FO will try to minimise any effects arising from such circumstances.

8: PERSONAL INFORMATION:

8.1 FO collects information about Storer and any ACP on registration and whilst this Agreement continues, including personal data (Data). FO processes Data in

accordance with the General Data Protection Regulation and all associated laws. Details on how FO uses Data and Storer's rights in relation to Data are set out in the FO Privacy notice which is provided to Storer on registration and which can also be viewed on FO website

<https://www.dgselfstorage.co.uk/termsandconditions>. Storer confirms any ACP has consented to Storer supplying Data to FO on these terms.

8.2 If Storer gives consent, FO will use Data for feedback purposes, including to provide Storer with information on products or services provided by FO in response to requests from Storer or if FO believes they may be of interest. Storer's choice with regard to the relevant use of Data is indicated in the cover sheet and can be changed at any time by Storer contacting FO.

9: NOTICES & COMMUNICATION :

9.1 FO can send Storer notifications regarding day to day matters & minor changes to this agreement by email &/or by SMS if Storer has agreed to receive notifications by SMS. These notifications will be effective one hour after sending or immediately if they relate to an urgent problem or emergency. FO may also contact Storer and ACP via their social media accounts.

9.2 Notices to be given by FO or Storer for more significant changes to the services and these agreement terms or to enforce rights under this agreement (such as ending the agreement, fee changes, significant disruptions or enforcing FO right to sell goods) must be in writing and must either be delivered by hand, pre-paid post or email. Notices shall be considered to have been received at the time of delivering by hand, one day after sending by email or 48 hours after posting. Notices from FO to Storer will be sent to the addresses on this Agreement or the most recent address in the United Kingdom and/or email address notified by Storer to FO. In the event of not being able to contact Storer at the last notified postal or email address, Notice will be considered as having been given to Storer if FO serves that Notice on the ACP as identified on this agreement at the last notified postal or email address of the ACP. Any Notice from Storer must be sent to FO by hand or by post to the registered address on this agreement or by email to info@dgselfstorage.co.uk . In the event that there is more than one Storer named on this agreement, Notice to or by any single Storer is agreed to be sufficient for the purposes of any Notice requirement under this agreement.

10: WHERE PROPERTY IS LOST OR DAMAGED:

10.1 Storer must recover Storer's losses from Storer's insurance in the first instance.

10.2 Notwithstanding condition 10.1, if Storer discovers Loss or Damage to Storer's Goods:

10.2.1 When the Facility is attended by FO (Manned) Storer must notify FO in person as soon as reasonably practical upon discovery and before removal of any affected Goods from Storer's Unit.

10.2.2 When the Facility is not attended by FO (Unmanned) at the time Storer discovers Loss or Damage, to evidence that this occurred during the Storage Period in Storer's Unit, Storer must comply with the following conditions:

10.2.2.1 Storer must contact FO by email to info@dgselfstorage.co.uk as soon as reasonably practical upon discovery of Loss or Damage, including but not limited to a) a written description of which Goods are affected and the nature of the Loss or Damage; and b) photographs of any affected Goods before removal from Storer's unit, or if this is not practical, photographs clearly showing Goods in the vicinity of Storer's Unit within FO Facility (Email notification")

10.2.2.2 Storer's Email Notification must be provided before affected Goods are removed from FO Facility. FO shall not be liable for any Loss or Damage which is notified after Storer's Goods are removed from FO Facility.

10.2.2.3 If it is not possible for Storer to fully comply with the Email Notification requirements set out. Storer must notify FO in person, via telephone or in writing as soon as reasonably practical after Storer discovers Loss or Damage

10.3 In any Event:

10.3.1 Storer must provide as many details as practical of any Loss or Damage to FO in writing or via email to info@dgsselfstorage.co.uk within seven (7) days of discovery. In exceptional circumstances FO may agree to extend the time limit where Storer requests this in writing, provided such request is received within seven (7) days of discovery of any Loss or Damage

10.4 The sooner the Storer notifies FO of any Loss or Damage to Storer's Goods, the sooner FO can establish the cause and properly investigate. FO not liable to any Loss or Damage to Storer's goods unless Storer notifies FO in compliance with the requirements of conditions 10.2 and 10.3.

10.5 Storer must make every reasonable effort to prevent further Damage to Storer's goods. If any goods are wet or damp, Storer must move them away from any undamaged goods and away from the water source.

10.6 For Storer's own safety, Storer must not touch any goods damaged by vermin of any kind or affected by mould.

10.7 Storer must retain and not dispose of any damaged goods until FO has had reasonable opportunity to inspect (if necessary) any damage.

10.8 FO may make such enquiries as necessary to investigate the Loss or Damage to goods and Storer agrees to co-operate with FO and to provide any additional relevant information without delay where FO requests it.

11: TERMINATION:

11.1 If Storer signed this agreement without attending the facility to do so, the Storer has 14 days after the agreement has been signed to change Storer's mind ("Cooling-off period") If Storer cancels during this period a refund will be provided based on length of storage the Storer has taken prior to cancelling and all Goods being removed from the Unit. FO will use any payment made by the Storer to settle some or all of this. Storer can cancel by email, post or SMS (from the number provided by the Storer) referring to Storer Name, Address and agreement number – advising Storer is using their "Cooling-off Period".

11.2 Either party may terminate this Agreement by giving the other party Notice of the Termination Date in accordance with period indicated on the this agreement cover sheet. In the event of illegal or environmentally harmful activities on the part of the Storer or a breach of this Agreement (which, if it can be put right, Storer has failed to put right within 14 days of notice from FO to do so), FO may terminate the Agreement immediately by Notice. FO is entitled to retain from the Deposit, or make a charge for, apportioned Storage Costs if less than the requisite Notice is given by Storer. Storer must remove all Goods in the Unit before the close of business on the Termination Date & leave the Unit in a clean condition & in a good state of repair to the satisfaction of the FO. In the event that Goods &/or refuse are left in the Unit after the Termination Date, Conditions 4.2 & 6.5 will apply. Storer must pay any outstanding Storage Costs & any expenses on default or any other moneys owed to FO up to the Termination Date, or Conditions 4.1 to 4.5 may apply. Any calculation of the outstanding costs will be by FO. If FO enters the Unit for any reason and there are no Goods stored in it, FO may terminate the Agreement without giving prior Notice but will send Notice to Storer within seven (7) days.

11.3 Storer agrees to examine the Goods carefully on removal from the Unit and must notify FO of any loss or damage to the Goods as soon as is reasonably possible after doing so.

11.4 Liability for outstanding moneys, property damage, personal injury, environmental damage and legal responsibility under this Agreement continues to run beyond the termination of this Agreement.

12: OTHER IMPORTANT TERMS:

12.1. FO may vary the Storage Costs or other terms of this Agreement and add new terms and conditions as long as such modifications are notified to Storer in writing. The modified terms will take effect on the first Due Date occurring not less than 28 days after the date of FO's notice. Storer may terminate without charge before the change takes effect by giving notice in accordance with

Condition 11.2 or 11.2. Otherwise, Storer's continued use of the Unit will be considered as acceptance of and agreement to the amended terms.

12.2 Storer acknowledges and agrees that : (a) the terms of this document constitute the whole contract with FO and, in entering this contract, Storer relies upon no representations, oral or otherwise, other than those contained in this Agreement; (b) it has raised all queries relevant to its decision to enter this Agreement with FO and FO has, prior to the Storer entering into this Agreement, answered all such queries to the satisfaction of Storer; (c) any matters resulting from such queries have, to the extent required by Storer and agreed to by FO, been reduced to writing and incorporated into the terms of this Agreement; (d) if FO decides not to exercise or enforce any right that it has against Storer at a particular time, then this does not prevent FO from later deciding to exercise or enforce that right unless FO tells Storer in writing that FO has waived or given up its ability to do so; (e) it is not intended that anyone other than Storer and FO will have any rights under this Agreement and accordingly the Contracts (Rights of Third Parties) Act 1999 shall not apply to it; (f) if any court or competent authority decides that any of the provisions in this Agreement are invalid, unlawful or unenforceable to any extent, the provision will, to that extent only, be severed from the remaining terms, which will continue to be valid to the fullest extent permitted by law; (g) Storer may not assign or transfer any of its rights under this Agreement or part with possession of the Unit or Goods whilst they are in the Facility; and (h) where Storer consists of two or more persons each person takes on the obligations under this Agreement separately.

12.3 This Agreement shall be governed by English law and any dispute or claim that either party brings will be decided by the Courts of England and Wales. The parties must endeavour to settle any dispute in connection with this Agreement by mediation. Such mediation is to be conducted by a mediator who is independent of the parties and appointed by agreement of the parties. It is a condition precedent to the right of either party to commence arbitration or litigation other than for emergency interlocutory relief, that it has first offered to submit the dispute to mediation.

www.dgselfstorage.co.uk / info@dgselfstorage.co.uk / 07909531976

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